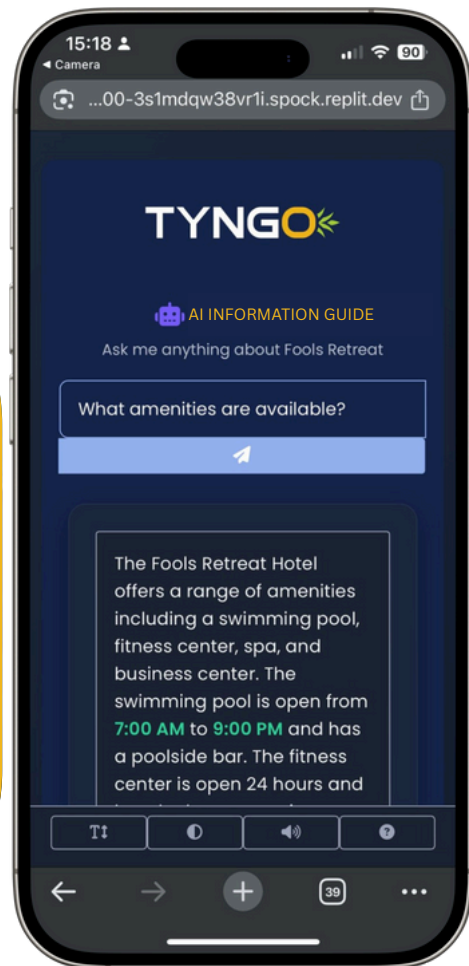




TYNGO AI Information Guide

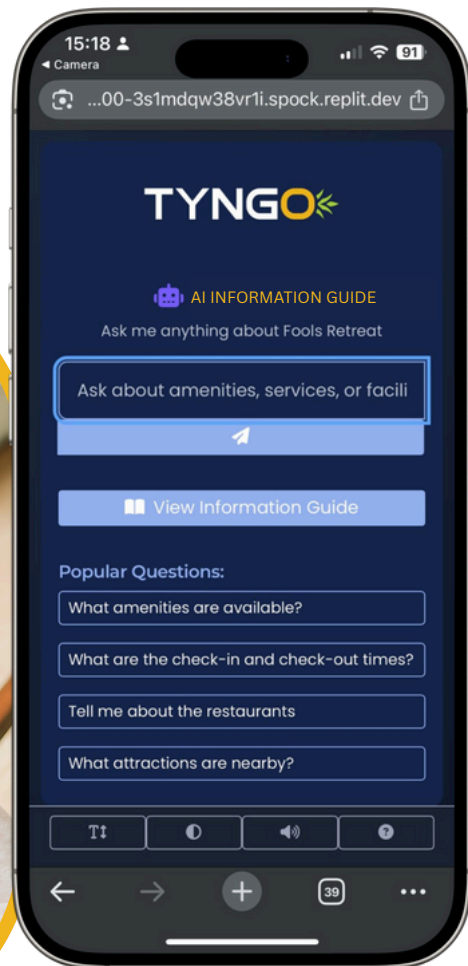
GUEST QUESTIONS ANSWERED,
STAFF TIME RECLAIMED

TYNGO AI transforms your existing documents into an intelligent digital guide that answers guest questions instantly, 24/7. Free your team from repetitive inquiries while delivering consistent, accurate information across every touchpoint.



Benefits

- **ENHANCED GUEST EXPERIENCE**
 Deliver immediate answers through natural conversations at any hour. Guests receive consistent information without waiting on hold or scheduling calls, creating a frictionless service experience.
- **OPERATIONAL EFFICIENCY**
 Redirect staff time from answering repetitive inquiries to delivering high-touch, personalized service. Optimize resources while maintaining quality interactions that build guest relationships.
- **EASY IMPLEMENTATION**
 Transform your existing documents into an intelligent knowledge base in just three straightforward steps, with no specialized technical expertise required.
- **VALUABLE INSIGHTS**
 Capture and analyze guest questions to identify service gaps and understand customer preferences, creating opportunities for targeted service improvements.
- **COMPETITIVE ADVANTAGE**
 Create a distinctive digital experience that sets your brand apart. Drive positive reviews through responsive service that meets modern guest expectations.



Highlights



AI-Powered Technology

Upload your existing documents into an intelligent system that analyzes content and responds through natural conversation, understanding context and intent behind questions.



Multilingual Support

Communicate seamlessly in multiple languages by uploading documents in any supported language, enabling your AI chatbot to engage with guests in their preferred language.



Easy Deployment

Share your AI guide instantly through QR codes and website links after the quick setup process, allowing immediate access across all customer touchpoints.



Business Intelligence

Access detailed analytics on usage patterns to make informed, data-driven decisions that align with actual guest needs and preferences.

Are you ready to transform your hotel's information management?

Visit www.tyngo.com to register your interest and learn how TYNGO can improve your guests' experience while reducing your staff's workload.

TYNGO is a global provider of software development solutions for businesses within the hospitality and leisure industries. Founded in 2011 as a development arm of HRS Hospitality & Retail Systems, it has grown to provide software development services across more than 90 markets offering a wide range of solutions, from point-of-sale system add-ons to comprehensive spa software solutions.

Contact
info@tyngo.com
www.tyngo.com