Oracle Hospitality OPERA Cloud

Oracle Hospitality OPERA Cloud Services is a mobile-enabled platform for next-generation hotel management. Based on OPERA, the leading enterprise solution suite for the hospitality industry, OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces that meet the needs of every hotel. Moving property management technology into the cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on their core role of delivering exceptional guest experiences.

WHY OPERA CLOUD

- Web-based, mobile, multi-platform
- Integrated & expandable
- Customer-centric
- Easy to customize & personalize

- Simple, streamlined, role-based hospitality workflows
- Summarized data at a glance
- Fast and easy deployment
- Globally accessible

- Runs on the robust Oracle Cloud
- Faster return of investment
- No upfront costs
- State-of-the-art security features

KEY FEATURES

Open system
API first solutions
No limitations, simple to connect partner solutions or develop your own applications on top of the OPERA platform

Extensible
Ability to merge user interfaces with data and portals coming from other systems

Flexible
Capable of handling many different business models and service levels trough its flexible configuration
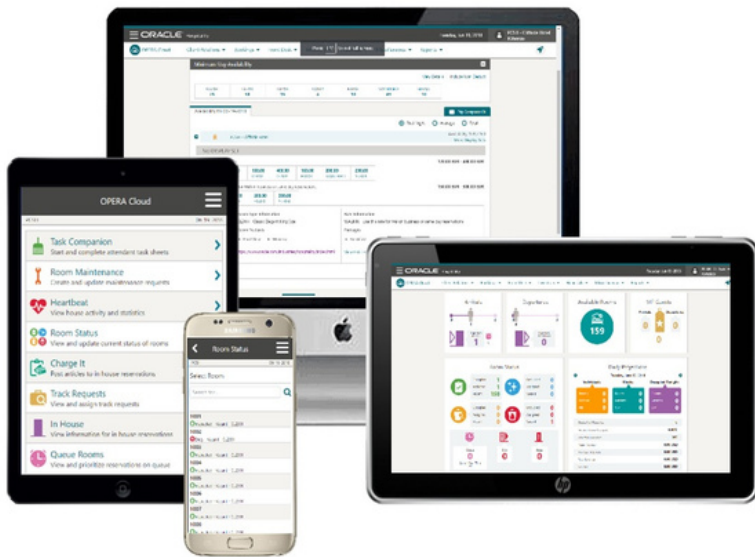
Modular
Adopt new components of the platform gradually to take advantage of the close integrations between the modules

Mobility
Intuitive User Interface makes for easy adoption. Full OPERA Cloud functionality, including fiscal/legal compliance

Analytics & machine learning
Create efficiencies in your operations to give you valuable guest insight

KEY CAPABILITIES

- Reservation management
- Group management
- Profile management
- Room management
- Guest loyalty
- Front desk
- Cashiering
- Accounts receivable
- Agent commissions
- Reporting & analytics
- Back-office export
- General export

Get started with OPERA Cloud, an application that minimizes the need for upfront investment in hardware and software, reduces the ongoing costs of maintenance and operations, while simultaneously maximizing performance and scalability.

KEY BENEFITS

An improved guest experience with OPERA Cloud, a platform that manages your property from A to Z

Maximize revenue with rate optimization, cross, and upselling

Use channel management to increase margins

Fully extendable and customizable at the chain or property level

Manage all daily processes: housekeeping, maintenance, room supervision, and F&B operations, plus multiple reports and forecasts

Easy UI features. A configurable dashboard that gives users all the operational data they need for every role

A true mobile solution that is accessible via browser or mobile devices at no additional cost

Security and safety. The cloud-based PMS meets all privacy and security standards

OPERA Cloud license difference
All bundles include one non-production environment, internal interfaces to other Oracle systems and the following add-ons: Multi-property Profile Sharing, Configuration Sharing, Cross Reservation, Reporting & Analytics, E-learning and Oracle Hospitality Integration Platform.

OPERA Cloud	Professional			Enterprise		
Environment type	Multi-tenant			Dedicated		
Capability	Foundation	Standard	Premium	Foundation	Standard	Premium
Licensed features	30*	55*	Unlimited	30*	55*	Unlimited
Property interfaces	3	3	6	6	6	Unlimited
Customer proprietary interfaces	-	-	-	4	4	6

*Customers choose from more than 100 options according to their business need

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