



# HRS Hospitality & Retail Systems

## Overview

HRS is a leading IT company serving the hospitality industry for over

# 30 years.

The world's Largest Oracle Hospitality Partner

Value-added support

Opera PMS experts

Oracle MICROS POS experts

### Exceptional Service & Support

*Global expertise. Local knowledge.*

Our industry-leading customer service team is available round-the-clock to rapidly diagnose and resolve technical problems. With the goal of reducing your long-term maintenance cost in mind, our team proactively plans for future support.

- ✓ Global presence, local service
- ✓ Local, onsite support from certified technicians
- ✓ 24-hour, 365-day responsive help desk
- ✓ Technical account managers
- ✓ Project management team
- ✓ Preventative maintenance & disaster recovery
- ✓ System configuration & customizations, installation, upgrades, user training, and personalized documentation

**When you choose HRS, you choose to engage with a reliable and proven partner who cares deeply about you and your business.**

Founded in 1990 by British entrepreneur Joanne Vaughan, HRS set out on a path that has transformed the world of information technology in the hospitality and retail market.

Today, HRS is an international company and an IT solutions leader with a team of over 650 talented professionals. No matter where you are located in the world, our team is dedicated to establishing each customer relationship with two common goals in mind - long-term success and steady growth of business.

Unrivaled customer service

Industry-leading technology & services

Over 30 years of industry experience & success

Global reach & a broad network

*Let us solve the problems that keep you from doing what you do best.*

**HRS is the best choice for integrated, end-to-end solutions.**

We speak the same language as our customers. We understand their requirements and expectations. We make our customers stronger and more efficient; enabling them to focus on what matters most - building a successful and profitable business.

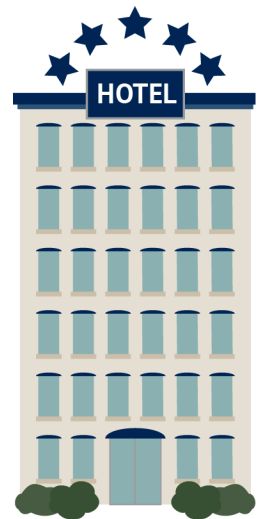


### Oracle MICROS Simphony POS

- Streamline food and beverage operations
- Labor management and inventory management
- Kitchen intelligence
- Real-time reporting and analytics
- Mobility

### Opera PMS

- Front desk
- Billing
- Reservations
- Profile management
- Rooms management
- Global perspective
- Reporting
- Accounts receivable



## Our Partners

